

## Service for more efficient

## processes



Qualified staff is one of the most important assets a company has, and there is a close link between the efficiency of machinery and equipment, and the know-how and skills of operating staff.

The ISO 9004:2000 standard commits employers to adequate staff development, and a company's management has to ensure that the skills required for effective and efficient machinery operation are available. According to ISO 9001 adequate training has to be offered to meet such needs.

Well trained and experienced technical staff will be in the position to utilise the full potential of BMA's machinery and equipment, and to minimise costly downtimes for trouble shooting and error correction. Apart from offering after-sales service, such as machinery repair, maintenance and inspection, BMA also assists its customers with staff training programmes. These always aim to enhance the abilities and experience of factory staff with additional knowledge and skills.

In this capacity, BMA is also becoming a reliable partner for staff development with a practical focus, helping to promote a company's most important competitive factor, its employees.

BMA machinery and equipment are in operation at different locations throughout the world. Staff training and optimisation measures should therefore be offered on site so that we can respond to your needs directly. Before the actual training starts, our trainers decide together with you what elements are relevant for your staff and then devise a programme that is tailored to suit your particular situation.

Since in our seminars "from professionals for professionals" we set great store by the practical relevance of the information given, theory is only taught if it is necessary. Due to this practical approach, newly acquired knowledge can be put to immediate use. At the end of each seminar, participants receive a certificate.

At the moment we can offer the following training elements:

- Technology of sugar production
- Extraction plants

certificate

Batch and continuous centrifugals

Hartmut Stolte

## Benefits

- Enhanced efficiency
- Improved plant availability
- Quickly imparted knowledge for sound qualification